

Maximize Collections Answer Rates with Digital Call Technology

Digital call technology for debt collection, customer engagement, and call center optimization



Unknown numbers, spam labeling, long IVRs, and hold times are reducing answer rates and frustrating consumers—leading to abandoned calls, complaints, agent overload, and missed recoveries.

Synergy Group AI + DialMyApp's patented Digital Call intercepts inbound calls and presents a branded mobile digital menu, enabling consumers to self-serve instantly and discreetly.

Why It Works

- Inbound choices
- All-in-one resolution
- Mobile-first experience

What Consumers Can Do

- Make secure payments or set up a plan
- Check balance or due date
- Chat or schedule a meeting

Proven Impact

- Higher conversion to digital engagement
- Reduced call abandonment
- Faster time-to-payment



Business Value Gains

- Increase Payment Completion
- Reduce Call-to-Serve Cost
- Deliver a Secure Mobile-First Experience
- Enable Businesses' Digital Transformation Journey



Schedule a Demo



Scan /Click